



Summary

Industry:	Drink - Soft
Application:	Pump Refit & Replacement
Actual Saving:	N/A
Payback Period:	N/A



When a Pump Fails ERIKS Will Quickly Respond

ISSUE

ERIKS engineers attended a client site to remove a failed pump which was to be taken away for inspection.

On returning to the workshop the pump was dismantled and the root cause of failure was identified as corrosion. After consulting with the customer and our Pump Product Business Unit we identified that the pump would benefit from an upgrade in materials.

Following the quotation, the duty standby pump failed on site resulting in a production issue.

SOLUTION

ERIKS quickly dispatched a team to assist, who removed the second failed pump from service. On conversing with the customer they had an identical pump on another part of plant that was not in a critical position.

To reduce the downtime of the plant, this pump was removed and re-positioned to resolve the immediate issue with the agreement of the customer.

A new replacement pump was ordered to replace the relocated unit, which was supplied and installed in good time resulting in minimal down time that exceeded the customers expectations.

OTHER BENEFITS

- Experienced engineers
- Quick response

FURTHER COMMENTS...

The customer was very pleased with the quick response from the ERIKS team, with the new pump sourced and installed in a short timescale.

MORE INFORMATION

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know-how makes the difference