

# PROBLEM SOLVER

## TAKING THE SPICE OUT OF LIFE!

# Ambersil

**Problem:** A leading private-label dry spice processor based in the Midlands, invited one of the Ambersil Territory Managers to solve a rather specific problem relating to cross-contamination and allergen concerns.

Like many modern facilities, the company made use of touch screens for operators to control and program the production lines. However, a risk assessment identified the potential for contamination from spice residue left on the screens. When a production run or shift change occurred, the next person could pick up the spice powder residues from the screen. The maintenance manager asked Ambersil to help.

**Solution:** Ambersil is well-known for both its expertise for MRO cleaning and degreasing products, as well as its comprehensive 'Food Grade' offering – so it was a natural choice to contact them for assistance.

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The local Ambersil Territory Sales Manager visited the site to understand, first-hand, the application requirements, subsequently making a recommendation to HQ for a product development project.

The R&D Team consulted their library of formulations and selected a suitable option which, when tested, met the application requirements of the user; specifically the gentle foaming action which 'lifts' contaminant away from the screen surface. The product "Ambersil Universal Screen Cleaner" was then registered with the NSF ([www.nsf.org](http://www.nsf.org)) under the 'P1' category; for use cleaning touch screens.

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