

PROBLEM SOLVER

A QUICK FIX FOR BREAKDOWNS...

Fenner®

Problem: A well-known Facilities Management company were experiencing call out difficulties from customers who were experiencing breakdowns on their HVAC units.

Engineers would arrive on-site, only to find they could not complete the task due to the lack of belts being stocked.

Solution: The **Fenner QuickFix emergency belt** was the ideal solution. Available in four profiles: SPZ, SPA, SPB & SPC in 5 metre boxes meant any size belt could be accommodated and fitted without the need of strip down of machinery.

In addition this gave the engineer time to reorder the Fenner rubber belts which could be fitted once they arrived.

Service levels for the FM company increased significantly following a relatively low investment the Fenner QuickFix belt range - which is now carried by all the engineers - with the confidence that any breakdown calls can be quickly fixed.

Facilities
Management

