



Summary

Industry: Food and Drink
Application: Screw Feed Conveyor
Actual Saving: £276
Payback Period:



Seal Redesign Prevents Food Contamination

Rapid response secures order over the OEMs solution

ISSUE

The customer had a seal failure and a quality issue. A seal had failed in a screw conveyor, resulting in the possibility that the seal spring could contaminate the product.

The OEMs had since designed the problem out with a new seal arrangement, however, they could not supply within the required timescale.

SOLUTION

Following a call to the local ERIKS service centre they were able to supply 12 replacement seals to cover three conveyors, manufactured in food grade PTFE without a lip spring and in only three days. This solved two problems as well as providing the customer with a cost saving on top.

OTHER BENEFITS

- No spring in seal so no chance of metal contamination.
- Fast turnaround compared to OEM supply.

FURTHER COMMENTS...

The customer was very pleased with our know how of the product group and our speed of supply at a reasonable price.

MORE INFORMATION

ERIKS Industrial Services

Amber Way, Halesowen,
West Midlands B62 8WG

Tel: 0845 006 6000

Web: www.eriks.co.uk

know-how makes the difference